

Privacy Statement T.W.S. Transit World Service B.V.

T.W.S. Transit World Service B.V., established in Rotterdam, is responsible for the processing of personal data as shown in this privacy statement.

Personal data that we process:

T.W.S. Transit World Service B.V. processes your personal data because you use its services and/or because you (have) provided this information to T.W.S. Transit World Service yourself. Below you will find an overview of the personal data that we process:

- First and last name;
- Date of birth;
- Address data;
- Phone number;
- E-mail address;
- Other personal data that you actively provide, for example by creating a profile, in correspondence and by telephone;
- Information about the activities on the website;
- Internet browser and device type;
- Bank account number.

The way we collect data:

T.W.S Transit World Service B.V., collects your data if it is provided, for example by completing the contact form, requesting a gift or placing specific orders for products and/or services. T.W.S Transit World Service B.V. processes your personal data on the basis of the permission you have given, an agreement you have concluded with T.W.S Transit World Service B.V., or on the basis of a legal obligation.

For what purpose we process personal data:

T.W.S Transit World Service B.V. processes your personal data for the following purposes:

- To handle your payment;
- To be able to call or e-mail you if this is necessary to perform my services;
- To inform you about changes to services and products;
- To deliver goods and services to you or to send you a quote;
- To analyze your visitor behavior (using Google Analytics).

How long we keep personal data:

T.W.S Transit World Service B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention period for personal data: 26 months.

Sharing personal data with third parties:

T.W.S. Transit World Service B.V. does not sell your information to third parties and will only provide it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. T.W.S. Transit World Service B.V. concludes a processing agreement with companies that process your data on my behalf to ensure the same level of security and confidentiality of your data. T.W.S. Transit World Service B.V. remains responsible for these processing operations.

Cookies, or similar techniques, that I use:

T.W.S. Transit World Service B.V. uses technical, functional and tracking cookies.

View, modify or delete data:

You have the following rights with regard to your personal data:

- You have the right to view, correct or delete your personal data;
- You have the right to withdraw your consent to the data processing or to object to the processing of your personal data by T.W.S. Transit World Service B.V.;
- You have the right to data portability. This right means that you can submit a request to T.W.S. Transit World Service B.V. to send the personal data that T.W.S. Transit World Service B.V. has about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to T.W.S. Transit World Service B.V. We will respond to your request as soon as possible, but no later than within two weeks.

How I protect personal data:

T.W.S. Transit World Service B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you feel that your data is not properly secured or there are indications of misuse, please contact s.klepper@transitworld.nl